



Price Match Terms & Conditions

The information contained in this document is the property of OctaWeb Limited and its contents are copyrighted under UK law.

Company Number

16090344

Registered Address

OctaWeb Limited
Collingwood Buildings
38 Collingwood Street
Newcastle-Upon-Tyne
NE1 1JF

ICO Registration Number:

ZC047506

Document Control

Document Title	Price Match Terms & Conditions
Document Version	V2.0.1
Creation Date	03/01/2024
Last Updated	08/12/2025

Policy Summary

At OctaWeb, we are committed to providing our customers with the best possible value. As part of this commitment, we offer a Price Match Guarantee to ensure you get the most competitive rates.

Please review the following terms and conditions to understand how our Price Match Guarantee works:

Our Guarantee

- The competitor you wish to price match must be a reputable and established hosting provider, recognized within the industry for delivering quality services.
- The hosting plan offered by the competitor must have similar specifications to the OctaWeb plan that you are considering. This includes, but is not limited to factors such as disk space, bandwidth, RAM, CPU and other relevant technical specifications.
- To initiate the match process, you must provide OctaWeb with clear and verifiable details of the competitor's hosting plan, including a link to the plan's official webpage. We will however accept an email that confirms your current plan and pricing from your provider such as an invoice or a screenshot of your client portal account. This can be submitted to us via email at getintouch@octaweb.co.uk with the email subject **Move to Us**.
- OctaWeb reserves the right to independently verify the provided information to ensure accuracy.
- The competitor's pricing must be regular and not part of a limited-time promotion, discount or coupon. OctaWeb aims to match standard ongoing rates.
- OctaWeb will consider price matching for hosting plans billed in the same currency and with similar billing terms (monthly, annually etc.)
- OctaWeb reserves the right to make the final decision on whether a price match is applicable. Our decision will be communicated promptly after the verification process.
- The OctaWeb Price Match Guarantee is applicable to the following services only: Virtual Private Servers, cPanel Web Hosting and Website Development only. It does not cover additional services, add-ons or third party products such as Dedicated Servers or domains.
- OctaWeb reserve the right to exclude certain promotions, special offers, or specific plans from the Price Match Guarantee at our discretion.